

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	PPO Network	Dental Network	Pharmacy
Aliante Gaming, LLC **Dental Only** TERMED EFFECTIVE 12/1/2017	ANTHEM BCBS Providers: 855-769-1482		6 months	Please contact new TPA			
Boulder City Hospital, Inc. TPA Change Effective 4/1/2016 *Claims re-pricing done by SHO* TERMED EFFECTIVE 04/01/2018	The Health Plan 800-624-6961	The Health Plan 800-624-6961	12 months	The Health Plan 52160 National Road E. Saint Clairsville, OH 43950		Non Applicable	THE HEALTH PLAN PHONE: (800) 624-6961
Caesar's Entertainment Effective 1/1/2017	UMR Providers: 877-233-1800 Members: 877-852-3858 www.umar.com	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Metlife Dental	OptumRX.com www.mycatamaranrx.com 877-524-3784
City of Henderson	The Loomis Company 800-498-6237 www.loomisco.net	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	The Loomis Company P.O. Box 7011 Wyomissing, PA 19610-6011	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network HCA access through Hometown Health Members have access to some mental health/substance abuse facilities in CA, AZ, and UT effective 10/01/18. Refer caller to Loomis for details. Health Services Coalition access for acute care hospitals and surgical centers in Southern Nevada effective 01/01/19. Hometown Health direct agreement for access to HCA hospitals termed 12/31/2018 due to Coalition access.	Sierra Health-Care Options 800-698-4828	Express Scripts effective 01/01/2011 RXBIN 003858 PHONE: Customer 800-261-6634 Pharmacist only 800-824-0898
Clark County Employees Self-Funded TERMED EFFECTIVE 12/31/2017	HealthScope Benefits 800-395-7069 www.healthscopebenefits.com	Care Allies 800-423-2221 Fax 800-847-5100 www.careallies.com	12 months	HealthScope Benefits PO Box 99005 Lubbock, TX 79490-9005 EDI Payer ID# 71063	Aetna Signature Administrators	Diversified Dental Services	
Comp Net America	Refer to insurance identification kowen@compnetamerica.com	Refer to insurance identification	N/A	Refer to insurance identification	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Non Applicable	
Dignity Health Effective 1/1/2017	UMR Providers: 877-225-0091 Members: 877-868-2701	UMR 877-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	SierraHealth-Care Options Northern Nevada Health Netwok Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Delta Dental Contact Dignity Health Service Center: 855-475-4747	Express Scripts Rx BIN: 003858 Rx PCN: A4 Rx GRP: TLUA PHONE: 888-668-2589

SIERRA HEALTH-CARE OPTIONS/PRIME HEALTH
QUICK REFERENCE GUIDE^(R)

Quick Ref Guide 2019 1st tab update 041019

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Golden Nugget - Las Vegas	UMR (formerly Fiserv Health-Wausau) 866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Melife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600
Kaiser Permanente Includes KPIC (inpatient and aftercare only)	Kaiser Permanente 800-464-4000	Kaiser OURS Department	6 months in network	Sierra Health-Care Options Attn: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-5392	SHO S. Nevada PPO Network Sierra Health-Care Options Inside Las Vegas 702-242-7840	Contact Kaiser	MED - IMPACT PHARMACY LOCATOR PHONE: 800-788-2949
	Claim Status/Paid By Sierra Health-Care Options 702-242-7840 options 1, 6	800-225-8883 Fax 562- 658-4102					
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility -call Las Vegas UMR ofc for LVMPD 702-413-1701 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1520 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network UHC Options PPO for Travel & residing outside of NV	Guardian Dental 800-541-7846	CVS Caremark Claims Dept P. O. Box 52136 Phoenix, AZ 85072-2136 RXBIN 004336 RXPCN ADV RXGRP RX1132 Customer Care: 855-264-5046 Pharmacy Help Desk: 800-364-6331 www.caremark.com
Las Vegas Sands Corp. (Venetian Casino Resort LLC, Las Vegas Sands Corporate, Las Vegas Sands LLC, Venetian Marketing Marketing, Venezia Palazzo, Sands Aviation)	UMR (formerly Fiserv Health Wausau) 888-836-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network *Effective 1/1/2014* Hospital & Surgical Center Network, contact UMR Exclusivity with Steinberg Diagnostic and Matt Smith Physical Therapy.	Liberty Dental 888-401-1128	CVS/Caremark (effective 01/01/2017) www.carmark.com PHONE: 800-594-4316
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Hospital Network contact UMR	Liberty Dental (Network & TPA) 888-902-0401	Optum RX RxBin 005947 Rxpcn CLAIMCR RxGrp MGMRI PHONE: 855-209-1297
NDOC Nevada Dept of Corrections Incarcerated Individuals	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703 EDI Payor ID# 88023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable
Operating Engineers Local 501	BeneSys Administrators 800-320-0106 www.memberbenefitsonline.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	Sierra Health-Care Options Attn: Claims Repricing P.O. Box 15392 Las Vegas, NV 89114-5392	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Delta Dental 800-765-6003	OPTUM Rx Phone: 800-797-9791
State of Nevada	Healthscope Benefits 888-763-8232	Hometown Health 775-982-3232 or 888-323-1461 **For medical services out of state: use First Health Network. Contact TPA**	12 months	Healthscope Benefits P.O. Box 91603 Lubbock, TX 79490-1603 NEIC/THIN PAYOR # 71063	Southern NV Sierra Health-Care Options 800-698-4828 or 702-242-7840 HCA access through Hometown Health Northern NV HOMETOWN HEALTH PLAN 775-982-3105	Diversified Dental Services P.O. Box 36100 Las Vegas, NV 89134 800-249-3538	Express Scripts PHONE: 855-889-7708

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Station Casinos **Dental Only** New TPA - Boon-Chapman 800-936-7670	HPN	HPN	6 months	Boon-Chapman P.O. Box 9201 Austin, TX 78766	SierraHealth-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 **Dental Only**	Sierra Health-Care Options 800-698-4828 702-242-7840	CONTACT HPN
Zelis Healthcare (Formerly Global Care, Inc) TERMED EFFECTIVE 1/1/2018	Refer to TPA phone number on member's insurance card for eligibility, benefits, and claim payment questions.	Refer to member's insurance identification Card.	N/A	Sierra Health-Care Options, Inc. Attn: Zelis Healthcare Claims PO Box 15392 Las Vegas, NV 89114-5392	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Non Applicable	