

SIERRA HEALTH-CARE OPTIONS/PRIME HEALTH  
QUIK REFERENCE GUIDE<sup>(R)</sup>

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	PPO Network	Dental Network	Pharmacy
Aliante Gaming, LLC  <b>**Dental Only**</b>  <b>TERMED EFFECTIVE 12/1/2017</b>	<b>ANTHEM BCBS</b>  Providers: 855-769-1482		6 months	Please contact new TPA			
Boulder City Hospital, Inc.  <b>TPA Change Effective 4/1/2016</b>  *Claims re-pricing done by SHO*  <b>TERMED EFFECTIVE 04/01/2018</b>	The Health Plan  800-624-6961	The Health Plan  800-624-6961	12 months	The Health Plan 52160 National Road E. Saint Clairsville, OH 43950		Non Applicable	THE HEALTH PLAN PHONE: (800) 624-6961
Caesar's Entertainment  <b>Effective 1/1/2017</b>	UMR  Providers: 877-233-1800 Members: 877-852-3858  <a href="http://www.umar.com">www.umar.com</a>	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Metlife Dental	OptumRX.com <a href="http://www.mycatamaranrx.com">www.mycatamaranrx.com</a> 877-524-3784
City of Henderson	The Loomis Company  800-498-6237  <a href="http://www.loomisco.net">www.loomisco.net</a>	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791   Fax 702-304-7411	12 months	The Loomis Company P.O. Box 7011 Wyomissing, PA 19610-6011	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network <b>HCA access through Hometown Health</b>  <b>Members have access to some mental health/substance abuse facilities in CA, AZ, and UT effective 10/01/18. Refer caller to Loomis for details. Health Services Coalition access for acute care hospitals and surgical centers in Southern Nevada effective 01/01/19.</b>  <b>Hometown Health direct agreement for access to HCA hospitals termed 12/31/2018 due to Coalition access.</b>	Sierra Health-Care Options 800-698-4828	Express Scripts effective 01/01/2011 RXBIN 003858 PHONE: Customer 800-261-6634 Pharmacist only 800-824-0898
Clark County Employees Self-Funded  <b>TERMED EFFECTIVE 12/31/2017</b>	HealthScope Benefits  800-395-7069  <a href="http://www.healthscopebenefits.com">www.healthscopebenefits.com</a>	Care Allies  800-423-2221 Fax 800-847-5100  <a href="http://www.careallies.com">www.careallies.com</a>	12 months	HealthScope Benefits PO Box 99005 Lubbock, TX 79490-9005  EDI Payer ID# 71063	Aetna Signature Administrators	Diversified Dental Services	
<b>Comp Net America</b>	Refer to insurance identification  <a href="mailto:kowen@compnetamerica.com">kowen@compnetamerica.com</a>	Refer to insurance identification	N/A	Refer to insurance identification	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Non Applicable	
Dignity Health  <b>Effective 1/1/2017</b>	UMR  Providers: 877-225-0091 Members: 877-868-2701	UMR  877-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	SierraHealth-Care Options Northern Nevada Health Netwok Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Delta Dental Contact Dignity Health Service Center: 855-475-4747	Express Scripts Rx BIN: 003858 Rx PCN: A4 Rx GRP: TLUA PHONE: 888-668-2589

SIERRA HEALTH-CARE OPTIONS/PRIME HEALTH  
QUIK REFERENCE GUIDE<sup>(R)</sup>

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	PPO Network	Dental Network	Pharmacy
Golden Nugget - Las Vegas	UMR (formerly Fiserv Health-Wausau) 866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Metlife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600
Kaiser Permanente Includes KPIC (inpatient and aftercare only)	Kaiser Permanente 800-464-4000	Kaiser OURS Department  800-225-8883 Fax 562- 658-4102	6 months in network	Sierra Health-Care Options Attn: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-5392	SHO S. Nevada PPO Network Sierra Health-Care Options Inside Las Vegas 702-242-7840	Contact Kaiser	MED - IMPACT PHARMACY LOCATOR PHONE: 800-788-2949
	<b>Claim Status/Paid By</b> Sierra Health-Care Options 702-242-7840 options 1, 6						
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR <b>Eligibility</b> -call Las Vegas UMR ofc for LVMPD 702-413-1701  Providers: 866-868-4295  Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1520 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network  UHC Options PPO for Travel & residing outside of NV	Guardian Dental 800-541-7846	CVS Caremark Claims Dept P. O. Box 52136 Phoenix, AZ 85072-2136 RXBIN 004336 RXPCN ADV RXGRP RX1132  Customer Care: 855-264-5046 Pharmacy Help Desk: 800-364-6331 <a href="http://www.caremark.com">www.caremark.com</a>
Las Vegas Sands - The Venetian (Venetian Corporate, Las Vegas Sands LLC, Venetian Operating, Venetian Marketing, Venezia, Palazzo, Sands Aviation)	UMR (formerly Fiserv Health Wausau) 888-836-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network <b>*Effective 11/2014*</b> Hospital & Surgical Center Network, <b>contact UMR</b>  Exclusivity with Steinberg Diagnostic and Matt Smith Physical Therapy.	Liberty Dental 888-401-1128	CVS/Caremark (effective 01/01/2017) <a href="http://www.carmark.com">www.carmark.com</a> PHONE: 800-594-4316
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Hospital Network <b>contact UMR</b>	Liberty Dental (Network & TPA) 888-902-0401	Optum RX RxBin 005947 Rxpcn CLAIMCR RxGrp MGMRI PHONE: 855-209-1297
NDOC Nevada Dept of Corrections Incarcerated Individuals	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703  EDI Payor ID# 88023	Southern Nevada - Sierra Health-Care Options 800-698-4828  Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable
Operating Engineers Local 501	BeneSys Administrators 800-320-0106  <a href="http://www.memberbenefitsonline.com">www.memberbenefitsonline.com</a>	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	Sierra Health-Care Options Attn: Claims Repricing P.O. Box 15392 Las Vegas, NV 89114-5392	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Delta Dental 800-765-6003	OPTUM Rx Phone: 800-797-9791
State of Nevada	Healthscope Benefits 888-763-8232	Hometown Health 775-982-3232 or 888-323-1461  <b>**For medical services out of state: use First Health Network. Contact TPA**</b>	12 months	Healthscope Benefits P.O. Box 91603 Lubbock, TX 79490-1603  NEIC/THIN PAYOR # 71063	<b>Southern NV</b> Sierra Health-Care Options 800-698-4828 or 702-242-7840 HCA access through Hometown Health <b>Northern NV</b> HOMETOWN HEALTH PLAN 775-982-3105	Diversified Dental Services P.O. Box 36100 Las Vegas, NV 89134  800-249-3538	Express Scripts PHONE: 855-889-7708

SIERRA HEALTH-CARE OPTIONS/PRIME HEALTH  
 QUIK REFERENCE GUIDE<sup>(R)</sup>

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	PPO Network	Dental Network	Pharmacy
Station Casinos  <b>**Dental Only**</b>  New TPA - Boon-Chapman 800-936-7670	<b>HPN</b>	HPN	6 months	Boon-Chapman P.O. Box 9201 Austin, TX 78766	SierraHealth-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828  <b>**Dental Only**</b>	Sierra Health-Care Options 800-698-4828 702-242-7840	CONTACT HPN
Zelis Healthcare  (Formerly Global Care, Inc)  <b>TERMED EFFECTIVE 1/1/2018</b>	Refer to TPA phone number on member's insurance card for eligibility, benefits, and claim payment questions.	Refer to member's insurance Identification Card.	N/A	Sierra Health-Care Options, Inc. Attn: Zelis Healthcare Claims PO Box 15392 Las Vegas, NV 89114-5392	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Non Applicable	