

UMR Inquiry Form

SHO UM will respond within *14 business days* to inquiries.

****For UMR use only****

Date of submission

**required fields*

Submitter's Contact Information:

*Name:

*Email:

*Phone number:

Patient's information:

* Patient Name:

*Patient D.O.B.(format 00/00/00)

UMR ID:

SHO Case Reference ID (if known):


*Plan Name:

Plan Type:

*Please provide a brief description of the request:

*Is the request for Inpatient or Outpatient services (please check one)

*Inquiry Category (please check one)

 *Please attach claims and clinical information for review*

SHO UM Response:

Need additional assistance? Please send message to: nvshomailbox@ds.uhc.com