

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MWSA Network	Dental Network	Pharmacy	Vision
Absolute Dental Effective 1/1/2025	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411, 800-288-2264	12 months	UMR PO Box 21352 Fajen, MN 55321 EDI Payer ID #39026	Sierra Health-Care Options - Southern Nevada United Healthcare Choice Plus - Northern Nevada and Outside Nevada MWSA EAP, UM BHO 800-288-2264 MWSA UM BHO 800-873-2246	Optum Rx 877-559-2955		Contact UMR
Arroweye Solutions, Inc. Effective 9/1/22	UMR number: 800-826-9781 (members) 877-233-1800 (providers) www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus  MWSA EAP, UM BHO 800-288-2264 MWSA UM BHO 800-873-2246	MettLife - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955	MettLife 833-300-5433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-209-8613	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Inside Las Vegas 702-242-7840 CORE Network in IL  Remaining providers on Choice Plus MWSA BHO in Las Vegas, 702-364-1464 Optum Optum Behavioral Health outside of Las Vegas 800-209-8613	MettLife 800-438-6388	Cephas Rx 469-598-2351	MettLife 833-300-5433
City of Henderson	Health/Eligibility Benefits Eff 1/1/2020 - Termined 1/1/2023 Effective 1/1/2023 - UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO. MWSA EAP, UM BHO 800-288-2264 MWSA UM BHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Express Scripts Number: 800-918-8309 Pharmacy 800-522-1557 Rx BIN: 02388 Rx PCN: 44 Rx GDP: 94MBCOH	Vision Service Plan 800-877-7195
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NV.  MWSA EAP, UM BHO 800-288-2264	Ameritas 800-487-5553	OptumRx 877-559-2955 Telemedicine: TeleDoc 1-800-635-2962  Pharmacist only 800-824-0988	Vision Service Plan 800-877-7195
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus  MWSA Optum Behavioral Health 800-826-9781	UMR Dental TPA, LHC Dental Network 800-626-9781	Mazor Plus 800-687-0707	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO. MWSA BHO, UMR BHO 800-873-2246 MWSA EAP ComPsych 844-815-4771	PPO - Diversified Dental Services www.stppos.com EPO- SHD Dental Network 800-698-4828 Call UMR 1-800-395-7069	Natura Health Solutions, LLC 855-873-6504 PCN = HNT BIN = 61062 Rx Group = CN	Eyemed 866-804-0882
Dignity Health Effective 1/1/2017	UMR 866-868-2701 Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MWSA EAP BHO: 855-475-4747 MWSA BHO 844-553-7126 MWSA UM - UMR CARE 866-868-2701	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GRP: ALICE PHONE: 844-306-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 or 800-698-4828 LHC Choice Plus - Northern Nevada and Out of Area MWSA BHO 702-364-1464 or 800-873-2246	Delta Dental 800-521-2661 (deltadental.com)	Natura 866-333-2757 Natura Health Solutions	Vision Service Plan 800-877-7195
Golden Nugget - Las Vegas	UMR (Formerly Flavr Health-Waasko) 866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas	12 months	UMR (Formerly Flavr Health-Waasko) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MWSA EAP LHC NETWORKS 888-319-7819	MettLife Dental	Optum Rx PHONE: 888-889-4600 or 702-889-4600	Vision Service Plan 800-877-7195
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 Health Services Coalition Outside Southern Nevada - LHC Choice Plus MWSA EAP HealthyJoy 877-620-3213 Careline Healthcare MWSA UM BHO 702-364-1464 OR 800-873-2246	Ameritas 1-800-487-5553	WellRx 800-479-2000	Delta Vision 800-999-5431
HR NEVADA, LLC Effective 1/1/23	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 - fax or 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options  Behavioral Health - Harmony Healthcare (Northern & Southern Nevada) 702-291-8000, outside Las Vegas 800-363-4874	Liberty Dental 888-362-7924	OptumRx 855-524-0381	Eyemed 866-829-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR office for LVMPO 702-413-1701  Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1530 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network  Health Services Coalition Hospital Network LHC Options PPO for Travel & residing outside of NV MWSA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651  www.deltadental.com/hmpd	Mediweight 888-212-9500 Rx BIN: 00368 Rx PCN: ASDRPPR1 Rx GRP: LVM01  SPECIALLY DRUGS  Specialty Drugs on Medical and PRN go through PharmHealth 1-877-869-7772. SHD UM BHO does prior auth on these items.	LHC Vision 800-635-3020
Las Vegas Sands Corp.	UMR (Formerly Flavr Health-Waasko) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flavr Health-Waasko) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims: EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network  Effective 1/1/2014 Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Stenberg Diagnostic/Plus Film X-Rays in Physician office; setting allowed outside SCM. MWSA EAP and UM 844-553-7126 Harmony 800-363-4874 for single / UM	Liberty Dental 888-401-1128	Rx Benefits 800-334-8134	Vision Service Plan 800-877-7195
Marshall Retail Group Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in SNV - NNW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus.	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options www.deltadental.com/hmpd Inside Las Vegas 702-242-7840 SHD in SNV - NNW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus MWSA BHO, UMR BHO 844-553-7126 EAP Contact UMR. MWSA in-PL - Harmony 800-363-4874	LHC Dental 877-816-3598	OptumRx  Telemedicine: TeleDoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Services Coalition Hospital Network. Exclusive Lab CPL. No Copy. Excludes for Toxicology. Quest 810 Copy. Excludes SMI for radiology. For list of diagnostic services, contact UMR. MWSA EAP, UM Harmony Healthcare 800-363-4874	Optum 800-248-9807 myoptum.com	Optum Rx Rubin 005947  Repro CLAIMOR RxGrp: MGMRS PHONE: 855-200-1297	Eyemed 855-791-1109
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7840, LHC Choice Plus Outside Las Vegas  MWSA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Grp 888-629-4834	Optum Rx 877-559-2955	Optum Rx 877-559-2955	Phone 866-873-3054

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Peppermill Casinos Inc & Peppermill Inc. <b>Effective 1/1/2024</b>	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	UHC Choice Plus  MH/SA Optum Behavioral Health 800-826-9781	UMR Dental	CergassRX 469-596-2261	Embedded with Medical
PLI Las Vegas, LLC <b>Effective 6/1/2021</b>	UMR For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada Choice Plus-Outside NV and Travel Network MH/SA EAP Magellan www.magellanhealth.com 800-396-7059 MH/SA SHO UIM 800-873-2246	Principal 800-247-4605 www.principal.com	OptumRx Rubin 610127 RUPON 01980000 RUPDP 01980013 Phone: 877-559-2965	Superior Vision 800-923-6768
Rebel Oil Company Inc <b>Effective 3/1/2023</b>	UMR 800-207-3172 www.umr.com	Sierra Health-Care Options 702-242-7340 Outside Las Vegas	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Health Nevada 702-242-7340, 800-698-4828 UHC Choice Plus - Northern Nevada and outside Nevada MH/SA EAP Magellan 800-396-7059 MH/SA SHO UIM 800-873-2246	Principal 800-980-3343	OptumRx Carve 11 877-659-3955	Principal 800-926-3242
Resorts World Las Vegas <b>Effective 1/1/23</b>	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	UHC Choice Plus UHC Choice Plus - Northern Nevada and outside Nevada MH/SA EAP Magellan 800-396-7059 MH/SA SHO UIM 800-873-2246	Prime 888-598-3344	OptumRx OptumRx.com or 877-659-2955	Prime 888-598-3344
NV Public Employees Benefits Program <b>Re-Effective 7/1/2022</b>	UMR 888-763-8232 www.umr.com	Sierra Health-Care Options TF # 888-325-4461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Southern NV - Sierra Health-Care Options 702-242-7340 or 800-698-4828 Northern NV Outside of NV - UHC Choice Plus MH/SA TFC 655-628-6028 Local: 702-242-4647 Fax#: 702-341-7881	Diversified Dental Services 888-270-8328 www.dsippo.com	Epinet Scripts 855-885-7708	None
Station Casinos <b>Effective 1/1/2023 - Medical and Dental</b>	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Payor ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - UHC Choice Plus MH/SA EAP - SHO Northern & Southern Nevada 702-341-7881 Fax# 702-341-7881	Sierra Health-Care Options 702-242-7340 800-698-4828	OptumRx Teladoc	Davis Vision 877-923-2847
Teachers Health Trust (THT) <b>Effective 7/1/2021</b>	UMR 855-858-6880	Sierra Health-Care Options 702-242-7340 SHO Admission Notifications (hospitals) 702-242-7770 or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - UHC Choice Plus MH/SA UIM BHO 877-393-6884 (in Las Vegas 702-240-8733)	Digna	Cergass 844-622-1797	Vision Service Plan 800-877-7195
Trulene Corporation <b>Effective 9/1/2021</b>	UMR 800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791 TAN 702-242-7320 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Health Nevada NNV and outside LV area UHC Choice Plus NNV members able to use SHD network in SNV SHD Transpar, SHD Tertiary Choice Plus NNV and Georgia EE; no reciprocity in SNV (i.e. - use UHC Choice Plus if in SNV) MH/SA UIM UHC Live Well Work Well 800-328-5979 MH/SA EAP UIM UIMC 800-873-2246	MetLife-Phoenix Jedediah@metlife.com 800-942-0844 P.O. Box 14658 Lexington, KY 40512	MetLife 844-257-1955	MetLife 855-838-3831
Venetian Las Vegas Gaming, LLC	UMR 888-436-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Flamingo formerly Health Warehouse) UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 11/2014 Hospital & Surgical Network, outside LMS Exclusively Sherrington Diagnostic Flat Film X-Rays in Physician clinic setting allowed outside SCME Exclusively Quest Laboratory effective 1/1/23 MH/SA EAP and UIM 844-553-7126 Harmony 800-363-4874 for magel/ UIM	Liberty Dental 888-401-1128	CVS/Coramark effective 01/01/2017 <a href="http://www.coramark.com">www.coramark.com</a>  PHONE: 800-984-4316	Vision Service Plan 800-877-7195
Washoe County, Nevada <b>Effective 1/1/23</b>	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	UHC Choice Plus - Contact UIM	UMR 800-826-9781	MetLife 800-487-0707 Teladoc: 800-TLADOC	Vision Service Plan 800-877-7195
Wynn Resorts Limited <b>Effective 1/1/2024</b>	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 MH/SA EAP only - 800-873-2246	DRMO: Delta Dental 800-422-4234 OPPO: 800-621-2651	CergassRX	Eyemed 888-926-3633
Casuar's Entertainment <b>Term Effective 1/1/2022</b>	UMR www.umr.com Providers: 877-233-1800 Members: 877-652-3858	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO,	MetLife Dental	OptumRX.com 877-624-3784	
Comp Net America <b>Term Effective 10/31/22</b>	Refer to insurance identification <a href="mailto:benen@compnetamerica.com">benen@compnetamerica.com</a>	Refer to insurance identification	N/A	Refer to insurance identification	Sierra Health-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-698-4828	Non Applicable		
Kaiser Permanente - Term Eff 8/1/22 (includes UHC dependent and alternate care only)	EFFEKTIVE 8/1/22 Contact Kaiser Permanente Northern/Southern California 800-464-4000 Colorado 800-633-8700 Georgia 404-291-2266 Hawaii 800-596-5595, Mid Atlantic 800-777-7902, North Carolina 800-760-1020, Northeast 800-369-1898, Northwest 800-813-2000, Ohio 800-586-7102. Please refer to the back of this member identification card. Claim: email@kp.com 702-242-7340	Kaiser Permanente Kaiser Permanente 800-225-8883 Fax: 800-456-4162	Kaiser Permanente to network	Kaiser Permanente Kaiser Permanente PO Box 15392 Las Vegas, NV 89114-0392	Kaiser Permanente SHD-Nevada PPO Network Sierra Health-Care Options 702-242-7340	Kaiser Permanente SHD-Nevada PPO Network Sierra Health-Care Options 702-242-7340	Kaiser Permanente LOCATOR PHONE: 800-769-2940	
NDOC Nevada Dept of Corrections Incarcerated Individuals <b>Term Effective 7/1/2021</b>	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79968-1703 EDI Payor ID 89023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable	