

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MHSA Network	Dental Network	Pharmacy	Vision
Arroweye Solutions, Inc. Effective 9/1/22	UMR number: 800-826-9781 (members) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside of Las Vegas Choice Plus MHSA EAP, UM BHO 800-873-2246 MHSA UM BHO 800-873-2246	Mettife - Dental/Vision 800-635-5433 for providers	Optum Rx 877-559-2955	Mettife 800-638-6433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-328-8613	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payor ID #39026	UMR BPO in Las Vegas, 702-242-7340 COPC Network in L.V. Remaining properties on Choice Plus MHSA BHO in Las Vegas, 702-242-7340 Optum Optum Behavioral Health outside of Las Vegas 800-208-8513	Mettife 800-438-6388	Copass RX 469-598-2351	Mettife 833-393-5433
City of Henderson Effective 1/1/2023- UMR 800-484-0793 www.UMR.com	HealthScope Benefits Eff 1/1/2023 Termined 1/1/2023 Effective 1/1/2023- UMR 800-484-0793 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - UHC Choice Plus PPO, MHSA EAP, UM BHO 800-289-2782 MHSA UM BHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828	Express Scripts member 800-918-8309 pharmacy 800-920-1587 Rx BEN: 003658 Rx PCN: A4 Rx GRP: 948830CH	Vision Service Plan 800-367-9618
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payor ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 UHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, UHC Choice Plus in NVH. MHSA UM EAP - BHO 844-553-7126	Amelia 800-487-5553	OptumRx 877-559-2955 Telemedicine: TeleDoc 1-800-835-2382 Pharmacy only 800-824-0888	Vision Service Plan 800-877-7195
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payor ID# 39026	UHC Choice Plus	UMR Dental TPA, UHC Dental Network 800-426-8781	Maxor Plus 800-687-0707	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7063 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payor ID# 39026	MHSA Optum Behavioral Health 800-826-8791 Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Nevada & Travel - Access to UHC Choice Plus PPO, MHSA BHO, UM BHO 800-873-2246 MHSA EAP ComPsych 844-619-8775	PPO: Diversified Dental Services www.dtsppo.com 800-698-4828 Call UMR 1-800-395-7069	Nevia Health Solutions, LLC 855-673-6504 RX BEN: NHT BIN: 610602 RX GRP: CCN	Eyemed 855-824-0882
Dignity Health Effective 1/1/2017	UMR Members: 855-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-698-4828 MHSA EAP BHO: 855-475-4747 MHSA BHO 844-553-7126 MHSA UM - UMR CARE 866-868-2701	Delta Dental Contact Common/Egilt Health Benefits Contact Center: 855-475-4747	Capital RX Rx BEN: 611790 Rx PCN: COMM Rx GRP: AL02 PHVNE: 844-395-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411 fax or 800-288-2284	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Northern Nevada - Sierra Health-Care Options 702-242-7340 or 800-698-4828 UHC Choice Plus - Northern Nevada and Out of Area MHSA BHO 702-242-7340 or 800-873-2246	Delta Dental 800-521-2651 (deltadentalna.com)	Nevia 866-333-2757 TeleHealth NewCirc	Vision Service Plan 800-877-7195
Golden Nugget - Las Vegas	UMR (formerly Flavr Health/Walrus) 866-300-2980	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR (formerly Flavr Health/Walrus) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MHSA EAP UHC WORKS 888-319-7819	Mettife Dental	Optum Rx PHVNE: 866-869-4600 or 702-869-4600	Vision Service Plan 800-877-7195
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payor ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7340 Health Service Coalition Outside Southern Nevada - UHC Choice Plus MHSA EAP HealthJoy 877-599-3212 Curative Healthcare MHSA UM BHO 702-242-7340 or 800-873-2246	Amelia 1-800-487-5553	HydriVie 800-479-2000	Delta Vision 800-999-5431
HR NEVADA, LLC Effective 1/1/23	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2284	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health - Harmony Healthcare (Northern & Southern Nevada) 702-251-8906, outside Las Vegas 800-363-4874	Delta Dental 888-362-7924	OptumRX 855-624-0281	Eyemed 855-639-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR 616 for LVMPO 702-413-1761 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1530 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network UHC Options PPO for Travel & residing outside of NV MHSA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2023) 1-800-521-2651 www.deltadentalna.com/hmpd	HealthWise 888-212-9660 Rx BEN: 003585 RX PCN ASPROCDI RX GRP: LVM01 SPECIALTY DRUGS Specialty Drugs on Medical and PBR go through Pharmacy 1-877-589-7772. SHO UM 096 uses prior auth on these items.	UHC Vision 800-438-3120
Las Vegas Sands Corp.	UMR (formerly Flavr Health/Walrus) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Flavr Health/Walrus) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims: EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network "Effective 1/1/2024" Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Stenberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SCNA MHSA EAP and UM 844-553-7126 Harmony 800-363-4874 for In-pt./UM	Delta Dental 688-401-1128	RX Benefits 800-334-8134	Vision Service Plan 800-877-7195
WH Smith North America Inc. (formerly Marshall Retail Group) Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO is SHM - NM will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus.	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options 844-553-7126/800-363-4874 Inside Las Vegas 702-242-7340 BHC in NV - NM will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus MHSA BHO, UM BHO 844-553-7126 EAP Contact UMR, MHSA In-Pl. - Harmony 800-363-4874	UHC Dental 877-816-3595	OptumRx Telemedicine: TeleDoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options 702-242-7340; 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Service Coalition Hospital Network Exclusive Lab CPL, No Copay, Exclusive for Toxicology, Quest S10 Copay Exclusive EDIM for radiology. For list of diagnostic services, contact UMR MHSA EAP, UM Harmony Healthcare 800-363-4874	Cigna 800-246-0607 mycigna.com	Optum RX Rdrtn 005947	Eyemed 855-791-1100
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-628-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7340 UHC Choice Plus Outside Las Vegas MHSA BHO Southern NV, Optum Behavioral Health outside Southern NV, EAP Lincoln Financial Grp 888-428-4824	Unum 888-400-9104	Optum Rx 877-559-2955	Unum 866-979-3054

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Peppermill Casinos Inc & Peppermill Inc. Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	LHC Choice Plus	UMR Dental	CarpasRX 469-536-2351	Embedded with Medical
PLI Las Vegas, LLC Effective 6/1/2021	UMR For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada Choice Plus-Outside NV and Travel Network MHSA EAP Magellan www.magellanhealth.com 800-356-7089 MHSA BHO UMR 800-873-2246	Princo 800-247-4695 www.pricedental.com	OptumRx RuRx 610127 RuPCN: 01980000 RuRFP: 01980013 Phone: 877-559-2965	Superior Vision 800-923-6788
Rebel Oil Company Inc Effective 3/1/2023	UMR 800-207-3172 www.umr.com	Sierra Health-Care Options 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7340, 800-698-4828 Outside Nevada LHC Choice Plus - Northern Nevada and outside Nevada MHSA/BHO: 800-246-1484 Inside Las Vegas 800-873-2246 Outside Las Vegas 800-559-3940	Princo 800-988-3243	OptumRx Care 11 877-658-9265	Princo 800-988-3243
Resorts World Las Vegas Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7340, 800-698-4828 LHC Choice Plus - Northern Nevada and outside Nevada MHSA/BHO: 800-246-1484 Inside Las Vegas 800-873-2246 Outside Las Vegas 800-559-3940	Princo 888-568-3544	OptumRx OptumRx.com or 877-559-2965	Princo 888-568-3544
NV Public Employees Benefits Program Re-Effective 7/1/2022	UMR 888-763-8232 www.umr.com	Sierra Health-Care Options TF # 888-323-1461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern NV - Sierra Health-Care Options 702-242-7340 or 800-698-4828 Northern NV/Outside of NV - LHC Choice Plus MHSA TF #: 855-628-6028 Local: 702-243-4647 Fax#: 702-341-7881	Identified Dental Services 888-270-8328 www.ddapp.com	Express Scripts 855-889-7708	None
Station Casinos Effective 1/1/2023 - Medical and Dental	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 Payer ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - LHC Choice Plus MHSA UMR BHO 877-353-6094 (In Las Vegas 702-240-8723)	Sierra Health-Care Options 702-242-7340 800-698-4828	OptumRx Teladoc	Dansk Vision 877-923-2947
Teachers Health Trust (THT) Effective 7/1/2021	UMR 855-858-6880	Sierra Health-Care Options 702-854-7571 Prior-Auth or fax 702-304-7411 SHO Admission Notifications (hospitals) or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - LHC Choice Plus MHSA UMR BHO 877-353-6094 (In Las Vegas 702-240-8723) Exclusive with Stenberg Effective 10/1/21 Exclusive with Owest Laboratory Effective 9/1/21	Cigna	Carpas 844-622-1797	Vision Service Plan 800-877-7195
Trulene Corporation Effective 9/1/2021	UMR 800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791 TAN 702-242-7330 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada NNV and outside LV use LHC Choice Plus NNV members able to use SHO network in SNV SHO Transplant, SHO Tertiary Choice Plus NNV and Georgia EE's, no residency in SNV (i.e. - use LHC Choice Plus f in SNV) MHSA UMR LHC UHC Work Work 800-328-5979 MHSA EAP UMR CONSULTATION 800-544-7446	MetLife-Phone: www.metlife.com 800-942-0854 P.O. Box 14658 Lexington, KY 40512	TruScripts 844-257-1955	MetLife 855-388-3031
Venetian Las Vegas Gaming, LLC	UMR 888-436-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flavia formerly Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EOI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 1/1/2014 Hospital & Surgical Network, covered UMR Exclusively Stenberg Diagnostic-Flu Film X-Ray in Physician clinic setting allowed outside SNM. Exclusively Owest Laboratory effective 1/1/23 MHSA EAP and UMR 844-553-7126 Harmony 800-343-4874 for Inpt / UTR	Liberty Dental 888-401-1128	CVS/SmartRx effective 01/01/2017 www.cvs.com PHCNE: 800-894-4316	Vision Service Plan 800-877-7195
Washoe County, Nevada Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	UMR Choice Plus - Custom UMR	UMR 800-826-9781	MetLife 800-487-0707 Teladoc: 800-TLADOC	Vision Service Plan 800-877-7195
Wynn Resorts Limited Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 LHC Choice Plus MHSA EAP only 800-873-2246	CHKO: Delta Dental 800-422-4234 DPPQ: 800-821-2651	CarpasRx	Eyemed 866-629-3633
Casuar's Entertainment Term Effective 1/1/2022	UMR www.umr.com Providers: 877-233-1800 Members 877-652-3858	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - Access to LHC Choice Plus PPO.	MetLife Dental	OptumRX.com 877-624-3784	
Comp Net America Term Effective 10/31/22	Refer to insurance identification kween@compnetamerica.com	Refer to insurance identification	N/A	Refer to insurance identification	Sierra Health-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-698-4828	Non Applicable		
Kaiser Permanente - Term Eff 8/1/22 (includes LHC dependent and alternate only)	EFFECTIVE 8/1/22 Contact Kaiser Permanente Northern/Southern California 800-464-4000 Colorado 800-633-8700 Georgia 404-291-2286 Hawaii 800-596-5955, Mid Atlantic 800-777-7920, North Carolina 800-760-1020, Northeast 800-349-1898, Northwest 800-813-2000, Ohio 800-586-7100. Please refer to the back of this member identification card. Claims: email@kp.com 702-342-7340 Sierra, L.C.	Kaiser Permanente 800-225-8893 800-459-4192	Kaiser Permanente in network	Kaiser Permanente Attn: Kaiser Claims PO Box 15362 Las Vegas, NV 89114-0362	Kaiser Permanente Sierra Nevada PPO Network, Sierra Health-Care Options 702-242-7340	Kaiser Permanente LICATOR PHONE: 800-769-2490		
NDOC Nevada Dept of Corrections Incarcerated Individuals Term Effective 7/1/2021	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3232	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703 EDI Payer ID# 89023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable	