

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MHSA Network	Dental Network	Pharmacy	Vision
Arroweye Solutions, Inc. Effective 9/1/22	UMR number: 800-826-9781 (members) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside of Las Vegas Choice Plus MHSA EAP, UM BHO 800-289-3782 MHSA UM BHO 800-873-2246	MetLife - Dental/Vision 800-635-5433 for providers	Optum Rx 877-659-2955	MetLife 800-638-6433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-228-8613	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411 MHSA BHO in Las Vegas, 702-364-1684 Optum Optum Behavioral Health outside of Las Vegas 800-209-8613	MetLife 800-438-6388	Copays RX 469-698-2361	MetLife 833-393-5433
City of Henderson Effective 1/1/2022	HealthScope Benefits Eff 1/1/2022 Termined 1/1/2023 Effective 1/1/2022 - UMR 800-884-0793 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO, MHSA EAP, UM BHO 800-289-3782 MHSA UM BHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828	Express Scripts member 800-918-8309 pharmacy 800-922-1567 Rx BEN: 003658 Rx PCN: A4 Rx GRP: 948830CH	Vision Service Plan 800-367-9618
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NVH. MHSA UM EAP - BHO 844-553-7126	Amelia 800-487-5553	OptumRx 877-659-2955 Telemedicine: TeleDoc 1-800-835-2382 Pharmacy only 800-824-0888	Vision Service Plan 800-877-7195
City of Reno Effective 1/1/2024	UMR 1-800-206-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus	UMR Dental TPA, LHC Dental Network 800-826-9781	Maxor Plus 800-687-0707	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7063 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	MHSA Optum Behavioral Health 800-826-9791 Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO, MHSA BHO, UMR BHO 800-873-2246 MHSA EAP Contact Psych 844-553-7126	PPO: Diversified Dental Services www.dsdpp.com 800-698-4828 SFO: SFO Dental Network 800-698-4828 Call UMR 1-800-395-7069	Nevada Health Solutions, LLC 855-673-6504 PCN = NVT BIN = 610602 Rx Group = CCN	Eyemed 866-824-0882
Dignity Health Effective 1/1/2017	UMR Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-698-4828 MHSA EAP BHO: 855-475-4747 MHSA BHO 844-553-7126 MHSA UM - UMR CARE 866-868-2701	Delta Dental Contact Common/Egilt Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GRP: AL02 PHCNE: 844-395-6501	Contact Common Optiit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411 fax or 800-289-2284	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Northern Nevada - Sierra Health-Care Options 702-242-7340 or 800-698-4828 LHC Choice Plus - Northern Nevada and Out of Area MHSA BHO 702-364-1684 or 800-873-2246	Delta Dental 800-521-2651 deltadental.com	Nevada 866-333-2757 TeleHealth NewClinic	Vision Service Plan 800-877-7195
Golden Nugget - Las Vegas	UMR (Formerly Flavr Health/Walrus) 866-300-2980	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR (Formerly Flavr Health/Walrus) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MHSA EAP LHC WORKERS 888-319-7819	MetLife Dental	Optum Rx PHCNE: 866-869-4600 or 702-869-4600	Vision Service Plan 800-877-7195
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Sierra Health-Care Options Health Service Coalition Outside Southern Nevada - LHC Choice Plus MHSA EAP HealthJoy 877-599-3212 Curative Healthcare MHSA UM BHO 702-364-1684 or 800-873-2246	Amelia 1-800-487-5553	HydriCare 800-479-2000	Delta Vision 800-999-5431
HR NEVADA, LLC Effective 1/1/23	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411 fax or 800-289-2284	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health - Harmony Healthcare (Northern & Southern Nevada) 702-351-8906, outside Las Vegas 800-363-4874	Delta Dental 888-362-7924	OptumRX 855-624-0281	Eyemed 866-824-0882
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR 616 for LVMPO 702-413-1761 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1530 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network LHC Options PPO for Travel & residing outside of NV MHSA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2023) 1-800-521-2651 www.deltadental.com/hmpd	HealthNet 888-212-9660 Rx BEN: 003585 Rx PCN APPROX: RX GRP: LVM01 SPECIALTY DRUGS Specialty Drugs on Medical and PBR go through Pharmacy 1-877-689-7772. SHO UM 096 uses prior auth on these items.	LHC Vision 800-438-3120
Las Vegas Sands Corp.	UMR (Formerly Flavr Health/Walrus) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flavr Health/Walrus) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims: EDI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network "Effective 1/1/2024" Hospital & Specialist Network, contact UMR Exclusively with Quest Laboratory Exclusively with Stenberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SCAN MHSA EAP and UMR 844-553-7126 Harmony 800-363-4874 for In-pt./UM	Delta Dental 888-401-1128	RX Benefits 800-334-8134	Vision Service Plan 800-877-7195
Marshall Retail Group Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-240-1530 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options www.UMR.com Inside Las Vegas 702-242-7340 SFO: SFO Dental Network SFO: H-SNV - NVH will use Choice Plus only. Some Members reside outside of NV and will use LHC Choice Plus MHSA BHO, UMR BHO 844-553-7126 EAP Contact UMR, MHSA In-R - Harmony 800-363-4874	LHC Dental 877-816-3595	OptumRX Telemedicine: TeleDoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7340, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Service Coalition Hospital Network Exclusive Lab CPL, No Copy; Exclusive for Toxicology: Quest S10 Copy Exclusive EDIM for radiology. For list of diagnostic services, contact UMR.	Cigna 800-246-0607 mycigna.com	Optum RX 005947	Eyemed 855-791-1100
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7340 LHC Choice Plus Outside Las Vegas MHSA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Grp 888-628-4824	Umm 888-400-9104	Optum Rx 877-659-2955	Optum 866-79-3054

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Peppermill Casinos Inc & Peppermill Inc. Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	LHC Choice Plus	UMR Dental	CarpasRX 469-536-2351	Embedded with Medical
PLI Las Vegas, LLC Effective 6/1/2021	UMR For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	MHSA Optum Behavioral Health 800-826-9781 MHSA BHO UMR 800-873-2246	Princo 800-247-4695 www.princo.com	OptumRx RuRx 610127 RuPCN: 01903000 RuRFP: 01903013 Phone: 877-559-2965	Superior Vision 800-923-6768
Rebel Oil Company Inc Effective 3/1/2023	UMR 800-207-3172 www.umr.com	Sierra Health-Care Options 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7840, 800-826-4828 Outside Nevada LHC Choice Plus - Northern Nevada and outside Nevada MHSA/BHO: 800-242-7840 Inside Las Vegas 800-873-2246 Outside Las Vegas 800-826-4828	Principal 800-988-3243	OptumRx Care 11 877-658-9265	Principal 800-988-3243
Resorts World Las Vegas Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7840, 800-826-4828 LHC Choice Plus - Northern Nevada and outside Nevada MHSA/BHO: 800-242-7840 Inside Las Vegas 800-873-2246 Outside Las Vegas 800-826-4828 T1 PPO regular (SHD only, no LHC Choice Plus, no travel) T1 PPO for travel Behavioral Health - Behavioral Health Network & Southern Nevada 702-251-6085, outside Las Vegas 953-363-8774	Prima 888-568-3544	OptumRx OptumRx.com or 877-559-2965	Prima 888-568-3544
NV Public Employees Benefits Program Re-Effective 7/1/2022	UMR 888-763-8232 www.umr.com	Sierra Health-Care Options TF # 888-323-1461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern NV - Sierra Health-Care Options 702-242-7840 or 800-688-4828 LHC Choice Plus MHSA TF #: 855-628-6028 Local: 702-243-4647 Fax#: 702-341-7881	Identified Dental Services 888-270-8328 www.ddapp.com	Express Scripts 855-889-7708	None
Station Casinos Effective 1/1/2023 - Medical and Dental	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 Payer ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - LHC Choice Plus MHSA UMR BHO 877-333-6094 (In Las Vegas 702-240-8733)	Sierra Health-Care Options 702-242-7840 800-688-4828	OptumRx Teladoc	Dansk Vision 877-923-2947
Teachers Health Trust (THT) Effective 7/1/2021	UMR 855-858-6880	Sierra Health-Care Options 702-854-7571 Prior-Auth or fax 702-304-7411 SHO Admission Notifications (hospitals) or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - LHC Choice Plus MHSA UMR BHO 877-333-6094 (In Las Vegas 702-240-8733) Exclusive with Stenberg Effective 10/1/21 Exclusive with Owest Laboratory Effective 9/1/21	Cigna	Carpas 844-622-1797	Vision Service Plan 800-877-7195
Truline Corporation Effective 9/1/2021	UMR 800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791 TAN 702-242-7330 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada NNV and outside LV area-LHC Choice Plus NNV members able to use SHD network in SNV SHD Transplant, SHD Tertiary Choice Plus NNV and Georgia EE's, no residency in SNV (i.e. - use LHC Choice Plus if in SNV) MHSA UMR LHC UHC Work Work 800-328-5979 MHSA EAP UHC CONSULTATION 800-826-9781	MetLife-Phone: www.metlife.com 800-942-0854 P.O. Box 14658 Lexington, KY 40512	TriScripts 844-257-1955	MetLife 855-388-3031
Venetian Las Vegas Gaming, LLC	UMR 888-436-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flavia formerly Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EOI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-688-4828 Northern Nevada Health Network Effective 5/1/2014 Hospital & Surgical Network, covered UMRS Exclusively Stenberg Diagnostic-Flu Film X-Ray in Physician clinic setting allowed outside SNM. Exclusively Owest Laboratory effective 1/1/23 MHSA EAP and UMR 844-553-7126 Harmony 800-343-4874 for Inspi / UMR	Liberty Dental 888-401-1128	CVS/SmartRx effective 01/01/2017 www.cvs.com PHCNE: 800-684-4316	Vision Service Plan 800-877-7195
Washoe County, Nevada Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	LHC Choice Plus - Covered UMR	UMR 800-826-9781	Meow 800-487-0707 Teladoc: 800-TLADOC	Vision Service Plan 800-877-7195
Wynn Resorts Limited Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-688-4828 MHSA EAP only 800-873-2246	CHKO: Delta Dental 800-422-4234 DIPPO: 800-621-2651	CarpasRx	Eyemed 866-629-3633
Casuar's Entertainment Term Effective 1/1/2022	UMR www.umr.com Providers: 877-233-1800 Members 877-652-3858	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-688-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - Access to LHC Choice Plus PPO.	MetLife Dental	OptumRX.com 877-624-3784	
Comp Net America Term Effective 10/31/22	Refer to insurance identification kenen@compnetamerica.com	Refer to insurance identification	N/A	Refer to insurance identification	Sierra Health-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-688-4828	Non Applicable		
Kaiser Permanente - Term Eff 8/1/22 (includes LHC dependent and alternate only)	EFFEKTIVE 8/1/22 Contact Kaiser Permanente Northern/Southern California 800-464-4000, Colorado 800-632-8700, Georgia 404-291-2286, Hawaii 808-596-5955, Ill. 800-777-7922, North Carolina 800-760-1025, Northeast 800-369-1898, Northwest 800-813-2000, Ohio 800-586-7102. Please refer to the back of this member identification card. www.kp.com or 702-242-7840	Kaiser Permanente 800-225-8893 Fax 802-459-4192	Kaiser Permanente in network	Kaiser Permanente Attn: Kaiser Claims PO Box 15362 Las Vegas, NV 89114-0362	Kaiser Permanente SNC N. Nevada PPO Network, Sierra Health-Care Options 702-242-7840	Kaiser Permanente	Kaiser Permanente LOCATOR PHONE: 800-769-2490	
NDOC Nevada Dept of Corrections Incarcerated Individuals Term Effective 7/1/2021	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3232	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703 EDI Payer ID# 89023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable	