

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MH/SA Network	Dental Network	Pharmacy	Vision
Absolute Dental Effective 1/1/2025	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411, 800-288-2294	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options- Southern Nevada United Healthcare Choice Plus- Northern Nevada and Outside Nevada UMR BHO 800-280-3782 MH/SA EAP: MHSA UMR BHO 800-873-2246	Cigna Rx 877-589-2955		Lincoln Financial 888-628-4824 www.lincolnfinancial.com
Arroweye Solutions, Inc. Effective 9/1/22	4081 number: 800-826-9781 (member) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options, Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus MHSA EAP, UMR BHO 800-280-3782 MHSA UMR BHO 800-873-2246 CORE Network n.e., Remaining properties on Choice Plus Health Services Coalition Hospital Network MHSA BHO in Las Vegas, 702-864-1484 Optum Optum Behavioral Health outside of Las Vegas 800-208-8613	MetLife - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955	MetLife 800-638-5433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-208-8613	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 CORE Network n.e., Remaining properties on Choice Plus Health Services Coalition Hospital Network MHSA BHO in Las Vegas, 702-864-1484 Optum Optum Behavioral Health outside of Las Vegas 800-208-8613	MetLife 800-438-6288	Cognex Rx 469-598-2251	MetLife 333-390-5433
City of Henderson	HealthChoice Benefits BH 1/1/2020-Termed 1/1/2023 Effective 1/1/2023-UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Teladoc Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - UHC Choice Plus PPO. MHSA EAP, UMR BHO 800-280-3782 MHSA UMR BHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	CignaRx South Number 800-918-8309 Pharmacy 800-922-1557 Rx BIN: 00368 Rx PCN: 44 Rx GRP: 9488COH	Vision Service Plan 888-361-9618
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 UHC Choice Plus - Outside of Las Vegas, out of network if used in Las Vegas, UHC Choice Plus in NMV. Health Services Coalition Hospital Network Teladoc MHSA UMR EAP - BHO 844-563-7126	MetLife 800-487-5553	TeladocRx: Teladoc 1-800-835-2382 Pharmacist only 800-824-0988	Vision Service Plan 800-877-7126
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	UHC Choice Plus MHSA Optum Behavioral Health 800-826-9781	UMR Dental TPA, UHC Dental Network 800-826-9781	Maver Plus 800-687-0707	Vision Service Plan 800-877-7126
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options 702-242-7840 Inside Las Vegas 702-242-7840 Outside 800-698-4828 UHC Choice Plus- Northern Nevada and Out of Area MHSA BHO 702-364-1484 or 800-873-2246	PPO - Diversified Dental Services www.dtsdps.com EPO- SHO Dental Network 800-698-4828 Cat UMR 1-800-395-7069	Wellus Health Solutions, LLC 888-333-2757 FAX 888-333-2757 PCN = HLT BIN = 610502 Rx Group = CCN	Eyemed 888-854-0882
Dignity Health Effective 1/1/2017	UMR Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MHSA EAP BHO: 855-475-4747 MHSA BHO 844-563-7126 UMR - UMR CARE 866-868-2701	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GRP: AL02 PHONE: 844-306-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Northern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 UHC Choice Plus- Northern Nevada and Out of Area MHSA BHO 702-364-1484 or 800-873-2246	Truist Dental 800-521-2661 (deltadental.com)	MetLife 888-333-2757 FAX 888-333-2757 FAX 888-333-2757	Vision Service Plan 800-877-7126
Golden Nugget - Las Vegas	UMR (Formerly Flaviu Health-Wasale) 866-300-2580	Sierra Health-Care Options Health (Wasale) Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flaviu Health (Wasale)) P.O. Box 211762 Eagan, MN 55121	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MHSA EAP UHC WORKS 888-238-7829	MetLife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600	Vision Service Plan 800-877-7126
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Northern Nevada - Sierra Health-Care Options 702-242-7840 Health Services Coalition Outside Northern Nevada - UHC Choice Plus MHSA EAP Healthy Day 877-680-3212 Caring Healthcare MHSA UMR BHO 702-364-1484 OR 800-873-2246	MetLife 1-800-487-5553	WellRx 800-479-2000	Clear Vision 800-999-5411
HR NEVADA, LLC Term Effective 1/1/25	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health-Harmony Healthcare (Northern & Southern Nevada) 702-255-6900, outside Las Vegas 800-363-4874	Liberty Dental 888-352-7924	CignaRx 855-524-0381	Eyemed 866-595-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR at: for LVMPD: 702-413-1701 Privileges: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-5330 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Teladoc UHC Options PPO for Travel & residing outside of NV MHSA EAP, UMR BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651 www.deltadental.com/hmpd	Medicaid 888-512-5620 Rx BIN: 00368 Rx PCN: ASDPROX Rx GRP: LVMPD SPECIALLY DRUGS Specialty Drugs on Medical and PBN go through Pharmacy 1-877-689-7772. SHO UM will deny prior auth on these items.	UHC Vision 800-638-5433
Las Vegas Sands Corp.	UMR (Formerly Flaviu Health (Wasale)) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flaviu Health (Wasale)) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI 39026	Sierra Health-Care Options 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network "Effective 1/1/2024" Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Steinberg Diagnostic Flat Film X-Rays in Physician Office setting allowed outside SCMH. MHSA EAP and UMR 844-563-7126 Harmony 800-363-4874 for in-ppl UMR	Liberty Dental 888-421-1129	Rx Benefits 800-834-6134	Vision Service Plan 800-877-7126
WHSmith North America (aka Marshall Road Group) Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in NMV: NMV will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus.	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options www.ahd.com/dentaloptions.com Inside Las Vegas 702-242-7840 SHO in NMV: NMV will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus MHSA BHO, UMR BHO 844-563-7126 EAP Contact UMR. MHSA in-P-P: Harmony 800-363-4874	UHC Dental 877-656-3596	CignaRx 877-656-3596 TeladocRx: Teladoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-563-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 EDI Payer ID #39026	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada-UnitedHealthCare Options Health Services Coalition Hospital Network Exclusive Lab CPL, No Copey, Exclusive for Toxicology, Quest & Qx Copy Exclusive SDMH for radiology. For list of diagnostic services, contact UMR. MHSA EAP, UMR Harmony Healthcare 800-363-4874	Cigna 800-246-0607 mycigna.com	Optum Rx Index 002947	Eyemed 855-791-1108
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7840, UHC Choice Plus Outside Las Vegas Teladoc MHSA BHO Southern NV, Optum Behavioral Health outside Southern NV, EAP Lincoln Financial Grp 888-628-4824	Unum 888-400-9104	Optum Rx 877-559-2955	Unum 888-673-3054

