

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MHSA Network	Dental Network	Pharmacy	Vision
Absolute Dental Effective 1/1/2025	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411, 800-288-2264	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Southern Nevada United Healthcare Choice Plus - Northern Nevada and Outside Nevada UMR BHO 800-260-3762 MHSA EAP, UM BHO 800-260-3762 MHSA UIM BHO 800-260-3762	Optum Rx 877-559-2955		Lincoln Financial 888-628-4624 www.lincolnfinancial.com
Arroweye Solutions, Inc. Effective 9/1/22	UMR number: 800-826-9781 (members) 877-233-1800 (providers) www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Inside Las Vegas 702-242-7840 - Outside of Las Vegas Choice Plus MHSA EAP, UM BHO 800-260-3762 MHSA UIM BHO 800-260-3762	Metrica - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955	Metrica 833-300-5433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-209-8613	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Inside Las Vegas 702-242-7840 CORE Network in IL Remaining providers on Choice Plus MHSA BHO in Las Vegas, 702-364-1464 - Optum Optum Behavioral Health outside of Las Vegas 800-209-8613	Metrica 800-438-6388	Cephas RX 469-598-2351	Metrica 833-300-5433
City of Henderson	Health/Eligibility Benefits Eff 1/1/2020 - Termined 1/1/2023 Effective 1/1/2023 - UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO. MHSA EAP, UIM BHO 800-260-3762 MHSA UIM BHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Express Scripts Member 800-918-8309 Pharmacy 800-522-1557 Rx BIN: 00388 Rx PCN: 44 Rx GDP: 9488COH	Vision Service Plan 800-877-7195
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NV. MHSA UIM EAP - BHO 844-553-7126	Ameritas 800-487-5553	OptumRx 877-559-2955 Telemedicine: TeleDoc 1-800-635-2962 Pharmacist only 800-824-0988	Vision Service Plan 800-877-7195
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus MHSA Optum Behavioral Health 800-826-9781	UMR Dental TPA, LHC Dental Network 800-626-9781	Mazor Plus 800-687-0707	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO. MHSA BHO, UIM BHO 800-873-2246 MHSA EAP ComPsych 844-815-4771	PPO - Diversified Dental Services www.ahppa.com EPO- SHD Dental Network 800-698-4828 Call UMR 1-800-395-7069	Natura Health Solutions, LLC 855-873-6504 PCN = HNT BIN = 61062 Rx Group = CN	Eyemed 888-804-0882
Dignity Health Effective 1/1/2017	UMR 866-868-2701 Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MHSA EAP BHO: 855-475-4747 MHSA BHO 844-553-7126 MHSA UIM - UIM CARE 866-868-2701	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GROUP: ALICE PHONE: 844-306-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 LHC Choice Plus - Northern Nevada and Out of Area MHSA BHO 702-364-1464 or 800-873-2246	Intra Dental 800-521-2661 (dentaladvisors.com)	Natura 888-333-2757 Fidelity Health Solutions	Vision Service Plan 800-877-7195
Golden Nugget - Las Vegas	UMR (Formerly Flavr Health-Waived) 866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas	12 months	UMR (Formerly Flavr Health-Waived) P.O. Box 35541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MHSA EAP LHC NETWORKS 888-319-7819	Metrica Dental	Optum Rx PHONE: 888-889-4600 or 702-889-4600	Vision Service Plan 800-877-7195
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 35541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 Health Services Coalition Outside Southern Nevada - LHC Choice Plus MHSA EAP Healthy Day 877-600-3213 Casualty Healthcare MHSA UIM BHO 702-364-1464 OR 800-873-2246	Ameritas 1-800-487-5553	WellRx 800-479-2000	Delta Vision 800-999-8451
HR NEVADA, LLC Effective 1/1/23	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 - fax or 800-288-2264	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health - Harmony Healthcare (Northern & Southern Nevada) 702-291-8000, outside Las Vegas 800-363-4874	Liberty Dental 888-362-7924	OptumRx 855-524-0381	Eyemed 888-829-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR office for LVMPO: 702-413-1701 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1530 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network LHC Options PPO for Travel & residing outside of NV MHSA EAP, UIM BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651 www.deltadental.com/hmpd	Mediquest 888-212-5650 Rx BIN: 00388 Rx PCN: ASDRPP1 Rx GRP: LVM01 SPECIALLY DRUGS Specialty Drugs on Medical and PRN go through PharmHealth 1-877-869-7772. SHD UM BHO does prior auth on these items.	LHC Vision 800-635-3020
Las Vegas Sands Corp.	UMR (Formerly Flavr Health-Waived) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flavr Health-Waived) P.O. Box 35541 Salt Lake City, UT 84130-0541 Claims: EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 1/1/2014 Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Stenberg Diagnostic Plus Film X-Rays in Physician office; setting allowed outside SCM. MHSA EAP and UIM 844-553-7126 Harmony 800-363-4874 for single UIM	Liberty Dental 888-401-1128	Rx Benefits 800-834-8134	Vision Service Plan 800-877-7195
Marshall Retail Group Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in SNV - NNW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus.	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options www.deltadental.com/hmpd Inside Las Vegas 702-242-7840 SHD in SNV - NNW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus MHSA BHO, UIM BHO 844-553-7126 EAP Contact UMR. MHSA in-PL - Harmony 800-363-4874	LHC Dental 877-816-3598	OptumRx Telemedicine: TeleDoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Services Coalition Hospital Network. Exclusive Lab CPL. No Copy. Excludes for Toxicology. Quest 810 Copy. Exclusive SMI for radiology. For list of diagnostic services, contact UMR. MHSA EAP, UIM Harmony Healthcare 800-363-4874	Optum 800-248-9807 myoptum.com	Optum Rx Rubin 005947	Eyemed 855-791-1109
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7840, LHC Choice Plus Outside Las Vegas MHSA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Grp 888-628-4624	Optum 888-400-9104	Optum Rx 877-559-2955	UHM 866-873-3054

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MH/SA Network	Dental Network	Pharmacy	Vision
Peppermill Casinos Inc & Peppermill Inc. Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	UHC Choice Plus MH/SA Optum Behavioral Health 800-826-9781	UMR Dental	Cergass/RX 469-596-2261	Embedded with Medical
PLI Las Vegas, LLC Effective 6/1/2021	UMR For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada Choice Plus-Outside NV and Travel Network MH/SA EAP Magellan www.magellanhealth.com 800-396-7059 MH/SA SHO UIM 800-873-2246	Principal 800-247-4605 www.principal.com	OptumRx Rubin 610127 RUPON 01980000 RUPDP 01980013 Phone: 877-559-2965	Superior Vision 800-923-6768
Rebel Oil Company Inc Effective 3/1/2023	UMR 800-207-3172 www.umr.com	Sierra Health-Care Options 702-242-7340 Outside Las Vegas	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Health Nevada 702-242-7340, 800-698-4828 UHC Choice Plus - Northern Nevada and outside Nevada MH/SA EAP Magellan 800-396-7059 MH/SA SHO UIM 800-873-2246	Principal 800-980-3343	OptumRx Carroll 8177 459-3955	Principal 800-926-3242
Resorts World Las Vegas Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	UHC Choice Plus UHC Choice Plus - Northern Nevada and outside Nevada MH/SA EAP Magellan 800-396-7059 MH/SA SHO UIM 800-873-2246	Prime 888-598-3344	OptumRx OptumRx.com or 877-559-2955	Prime 888-598-3344
NV Public Employees Benefits Program Re-Effective 7/1/2022	UMR 888-763-8232 www.umr.com	Sierra Health-Care Options TF # 888-325-1461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern NV - Sierra Health-Care Options 702-242-7340 or 800-698-4828 Northern NV Outside of NV - UHC Choice Plus MH/SA TFC 655-628-6028 Local: 702-242-4647 Fax#: 702-341-7881	Diversified Dental Services 888-270-8328 www.ddsgp.com	Epinet Scripts 855-885-7708	None
Station Casinos Effective 1/1/2023 - Medical and Dental	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Payer ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - UHC Choice Plus MH/SA EAP - SHO Northern & Southern Nevada 702-242-4647 or 800-873-2246	Sierra Health-Care Options 702-242-7340 800-698-4828	OptumRx Teladoc	Davis Vision 877-923-2847
Teachers Health Trust (THT) Effective 7/1/2021	UMR 855-858-6880	Sierra Health-Care Options 702-242-7340 Prior-Auth or fax 702-304-7411 SHO Admission Notifications (hospitals) 702-242-7770 or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - UHC Choice Plus MH/SA UIM SHO 877-559-4084 (in Las Vegas 702-240-8733)	Digna	Cergass 844-622-1797	Vision Service Plan 800-877-7195
Trulene Corporation Effective 9/1/2021	UMR 800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791 TAN 702-242-7320 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Health Nevada NNV and outside LV area UHC Choice Plus NNV members able to use SHO network in SNV SHO Traveler, SHO Traveler Choice Plus NNV and Georgia EE's; no reciprocity in SNV (i.e. - use UHC Choice Plus if in SNV) MH/SA UIM UHC Live Well Work Well 800-328-5979 MH/SA EAP UIM UIMC Helpline 800-654-1448	MetLife-Phoenix Jedediah@metlife.com 800-942-0844 P.O. Box 14658 Lexington, KY 40512	MetLife 844-257-1955	MetLife 855-838-3831
Venetian Las Vegas Gaming, LLC	UMR 888-436-3236	Sierra Health-Care Options 702-242-7340 Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Florsy formerly Health-Wares) UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 11/2014 Hospital & Surgical Network, outside LMS Exclusively Sherrberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SCME Exclusively Quest Laboratory effective 1/1/23 MH/SA EAP and UIM 844-553-7126 Harmony 800-363-4874 for magell/UM	Liberty Dental 888-401-1128	CVS/Caremark effective 01/01/2017 www.caremark.com PHONE: 800-984-4316	Vision Service Plan 800-877-7195
Washoe County, Nevada Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	UHC Choice Plus - Costco UIM	UMR 800-826-9781	MetLife 800-487-0707 Teladoc: 800-TLADOC	Vision Service Plan 800-877-7195
Wynn Resorts Limited Effective 1/1/2024	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 MH/SA EAP only - 800-873-2246	DRMO: Delta Dental 800-422-4234 OPPO: 800-621-2651	Cergass/RX	Eyemed 888-926-3633
Casuar's Entertainment Term Effective 1/1/2022	UMR www.umr.com Providers: 877-233-1800 Members: 877-652-3858	Sierra Health-Care Options 702-242-7340 1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO,	MetLife Dental	OptumRX.com 877-524-3784	
Comp Net America Term Effective 10/31/22	Refer to insurance identification benen@compnetamerica.com	Refer to insurance identification	N/A	Refer to insurance identification	Sierra Health-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-698-4828	Non Applicable		
Kaiser Permanente - Term Eff 8/1/22 (includes UHC dependent and alternate care only)	EFFEKTIVE 8/1/22 Contact Kaiser Permanente Northern/Southern California 800-464-4000 Colorado 800-633-8700 Georgia 404-291-2286 Hawaii 800-596-5595, Mid Atlantic 800-777-7902, North Carolina 800-760-1020, Northeast 800-369-1898, Northwest 800-813-2000, Ohio 800-586-7102. Please refer to the back of the member identification card. Claims: email@kp.com 702-242-7340	Kaiser Permanente 800-225-8883 Fax: 800-456-4102	Kaiser Permanente to network	Kaiser Permanente Plan: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-0392	Kaiser Permanente SHO NV Nevada PPO Network Sierra Health-Care Options 702-242-7340	Kaiser Permanente LOCATOR PHONE: 800-769-2940		
NDOC Nevada Dept of Corrections Incarcerated Individuals Term Effective 7/1/2021	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703 EDI Payer ID 89023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable	