

SIERRA HEALTH-CARE OPTIONS  
QUIK REFERENCE GUIDE<sup>(R)</sup>

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	PPO Network	Dental Network	Pharmacy
Caesar's Entertainment	UMR  Providers: 877-233-1800 Members: 877-852-3858  <a href="http://www.umar.com">www.umar.com</a>	Sierra Health-Care Options  702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517  Fax 702-304-7411	6 months	UMR  PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options  Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO.	Metlife Dental	OptumRX.com  877-524-3784
City of Henderson	HealthScope Benefits <b>Eff 1/1/2020</b>  1-800-884-0793  <a href="http://www.healthscopebenefits.com">www.healthscopebenefits.com</a> For DOS prior to 1/1/20 contact Loomis.	Sierra Health-Care Options  Inside Las Vegas 702-242-7340 Outside Las Vegas  800-873-5791 Fax 702-304-7411	12 months	HealthScope Benefits  PO Box 99005 Lubbock, TX 79490-9005  EDI Payer ID# 71063	Sierra Health-Care Options  Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network.  Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO.	Sierra Health-Care Options  800-698-4828	Express Scripts  effective 01/01/2011 RXBIN 003858 PHONE: Customer 800-261-6634 Pharmacist only 800-824-0898
Clark County Employees Self-Funded  <b>Effective 1/1/2020</b>	HealthScope Benefits  800-395-7069  <a href="http://www.healthscopebenefits.com">www.healthscopebenefits.com</a>	Sierra Health-Care Options Inside Las Vegas  702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	HealthScope Benefits PO Box 99005 Lubbock, TX 79490-9005  EDI Payer ID# 71063	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO.	Diversified Dental Services <a href="http://www.ddsppo.com">www.ddsppo.com</a> Call HSB 1-800-395-7069	Navitus Health Solutions, LLC 855-673-6504 PCN = NVT BIN = 610602 Rx Group = CCN
<b>Comp Net America</b>	Refer to insurance identification  <a href="mailto:kowen@compnetamerica.com">kowen@compnetamerica.com</a>	Refer to insurance identification	N/A	Refer to insurance identification	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Non Applicable	
Dignity Health  <b>Effective 1/1/2017</b>	UMR  Providers: 877-225-0091  Members: 877-868-2701	UMR  877-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	SierraHealth-Care Options Northern Nevada Health Netwok Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Optum Rx Direct - 844-579-7778 Rx BIN: 610011 Rx PCN: IRX Rx GRP: DYHCT PHONE: 844-579-7778
Golden Nugget - Las Vegas	UMR (formerly Fiserv Health-Wausau)  866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network	Metlife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600
Kaiser Permanente  Includes KPIC (inpatient and aftercare only)	Kaiser Permanente 800-464-4000 <b>Claim Status/Paid By</b> Sierra Health-Care Options 702-242-7840 options 1, 6	Kaiser OURS Department  800-225-8883 Fax 562- 658-4102	6 months  in network	Sierra Health-Care Options  Attn: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-5392	SHO S. Nevada PPO Network  SHO N. Nevada PPO Network  Sierra Health-Care Options Inside Las Vegas 702-242-7840	Contact Kaiser	MED - IMPACT PHARMACY LOCATOR LOCATOR PHONE: 800-788-2949

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Las Vegas Metropolitan Police  Department Employee Health and Welfare Trust	UMR  Eligibility-call Las Vegas UMR ofc for LVMPD 702-413-1701  Providers: 866-868-4295  Members: 866-868-1395	Sierra Health-Care Options  Inside Las Vegas  702-240-1520 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR  PO Box 30541  Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options  Inside Las Vegas 702-242-7840  Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network  UHC Options PPO for Travel & residing outside of NV	Delta Dental (Effective 1/1/2020)  1-800-521-2651  www.deltadentalins.com/lvmpd	CVS Caremark Claims Dept  P. O. Box 52136 Phoenix, AZ 85072-2136 Customer Care: 855-264-5046 RXBIN 004336 RXPCN ADV RXGRP RX1132 Pharmacy Help Desk: 800-364-6331 www.caremark.com  SPECIALLY DRUGS  Specialty Drugs on Medical and PBN go through PaydHealth 1-877-869-7772. SHO UM Still does prior auth on these items.
Las Vegas Sands Corp. (Venetian Casino Resort LLC, Las Vegas Sands Corporate, Las Vegas Vegas Sands LLC, Venetian Marketing Marketing, Venezia Palazzo, Sands Aviation)	UMR (formerly Fiserv Health Wausau) 888-836-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340  Outside Las Vegas  800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541  Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828  Northern Nevada Health Network  <b>*Effective 1/1/2014*</b> Hospital & Surgical Center Network, <b>contact UMR</b>  Exclusivity with Steinberg Diagnostic	Liberty Dental 888-401-1128	CVS/Caremark (effective 01/01/2017) <a href="http://www.carmark.com">www.carmark.com</a>  PHONE: 800-594-4316
MGM Resorts	UMR  877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Health Service Coalition Hospital Network	Liberty Dental (Network & TPA) 888-902-0401	Optum RX RxBin 005947 Rxpcn CLAIMCR RxGrp MGMRI PHONE: 855-209-1297
NDOC Nevada Dept of Corrections Incarcerated Individuals  <b>Term Effective 7/31/2021</b>	Hometown Health  775-982-3232 option #2	Hometown Health  775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703  EDI Payor ID# 88023	Southern Nevada - Sierra Health-Care Options 800-698-4828  Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable
PLI Las Vegas, LLC  <b>Effective 6/1/2021</b>	UMR  For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada  ChoicePlus Outside NV and Travel Network	Principal 800-247-4695 www.principal.com	OptumRx RxBIN: 610127 RxPCN: 01960000 RxGRP: 01963613 Phone: 877-559-2955

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State of Nevada  <b>Term Effective 7/1/2021</b>	Healthscope Benefits 888-763-8232	Hometown Health 775-982-3232 or 888-323-1461  American Health Holding (EFFECTIVE 06/27/2019) 888-323-1461  <b>**For medical services out of state: use First Health Network. Contact TPA**</b>	12 months	Healthscope Benefits P.O. Box 91603 Lubbock, TX 79490-1603          NEIC/THIN PAYOR # 71063	<b>Southern NV</b> Sierra Health-Care Options 800-698-4828 or 702-242-7840  HCA access through Hometown Health    <b>Northern NV</b> HOMETOWN HEALTH PLAN 775-982-3105	Diversified Dental Services P.O. Box 36100 Las Vegas, NV 89134       800-249-3538	Express Scripts PHONE: 855-889-7708
Station Casinos  <b>**Dental Only**</b>  New TPA - Boon-Chapman 800-936-7670	HPN	HPN	6 months	Boon-Chapman P.O. Box 9201 Austin, TX 78766	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828   <b>**Dental Only**</b>	Sierra Health-Care Options 800-698-4828 702-242-7840	CONTACT HPN
Teachers Health Trust (THT)  <b>Effective 7/1/2021</b>	UMR Providers 866-552-3827 Members 855-858-6860	Sierra Health-Care Options 702-954-7571 Prior-Auth or fax 702-304-7411  SHO Admission Notifications (hospitals) 702-242-7770 or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541    EDI Payor ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - UHG Choice Plus	Cigna	CandidRX 833-360-5546
Truline Corporation  <b>Effective 9/1/2021</b>	UMR  800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791  TAN 702-242-7330 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541   EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada NNV and outside LV area-UHG Choice Plus.  NNV members able to use SHO network in SNV. SHO Transplant, SHO Tertiary.  Choice Plus NNV and Georgia EE's; no reciprocity in SNV (i.e. - use UHC Choice Plus if in SNV).	Metlife-Phoenix <a href="mailto:service@metlifeservice.com">service@metlifeservice.com</a> 800-942-0854 P.O. Box 14588 Lexington, KY 40512	TruScripts 844-257-1955