

SIERRA HEALTH-CARE OPTIONS
QUICK REFERENCE GUIDE[®]

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MHSA Network	Dental Network	Pharmacy
Arroweye Solutions, Inc. Effective 9/1/22	UMR number: 800-826-9781 (members) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus MHSA EAP, U/M BHO 800-280-3782 MHSA U/M BHO 800-873-2246	MetLife - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955
City of Henderson	HealthScope Benefits EH 1/1/2020- Termed 1/1/2023 Effective 1/1/2023- UMR 800-884-0793 www.umar.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - UHC Choice Plus PPO. MHSA EAP, U/M BHO 800-280-3782 MHSA U/M SHO 800-873-2246	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	CarelonRx - Effective 1/1/2023 www.carelonrx.com 833-464-0305 - for members 833-296-5039 - for providers RX bin 020123 Rx PCN IRXCOMM Rx GRP RX42AJ
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.umar.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 UHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, UHC Choice Plus in NNV. MHSA U/M EAP - BHO 844-553-7126	Amentas 800-487-5553	OptumRX 877-599-2955 Telemedicine: Teledoc 1-800-835-2362 Pharmacist only 800-824-0898
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.umar.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO. MHSA BHO, U/M SHO 800-873-2246 MHSA EAP ComPsych 844-819-4771	PPO - Diversified Dental Services www.d3pppo.com EPO- SHO Dental Network 800- 698-4828 Call UMR 1-800-395-7069	Navitus Health Solutions, LLC 855-673-6504 PCN = NVT BIN = 610602 Rx Group = CCN
Dignity Health Effective 1/1/2017	UMR Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MHSA EAP BHO- 855-475-4747 MHSA BHO-844- 553-7126 MHSA U/M - UMR CARE 866-868-2701	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Optum Rx Direct - 844-579-7778 Rx BIN: 610011 Rx PCN: IRX Rx GRP: DYHCT PHONE: 844-579-7778
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 outside Las Vegas 800-873-5791 702-304-7411-fax or 800-268-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 UHC Choice Plus - Northern Nevada and Out of Area MHSA BHO 702-364-1484 or 800-873-2246	Delta Dental 800-521-2651 /deltadentalins.com	Navitus 866-333-2757 Telehealth NowClinic
Golden Nugget - Las Vegas	UMR (formerly Fiserv Health-Wausau) 866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MHSA EAP LIFE WORKS 888-319-7819	MetLife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873- 5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payor ID #39026	Southern Nevada - Sierra Healthcare Options 702-242-7840 Health Services Coalition Outside Southern Nevada - UHC Choice Plus MHSA EAP HealthyJoy 877-500-3212 Curialinc Healthcare MHSA U/M BHO 702-364-1484 OR 800-873-2246	Amentas 1-800-487-5553	WellDyne 800-479-2000

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HR NEVADA, LLC Effective 1/1/23	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 - fax or 800-288-2264		UMR P-O- Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health- Harmony Healthcare (Northern & Southern Nevada) 702-251-8000, outside Las Vegas 800-363-4874	Liberty Dental 888-352-7924	OptumRX 855-524-0381
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility-call Las Vegas UMR ofc for LVMPD 702-413-1701 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-1520 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network UHC Options PPO for Travel & residing outside of NV MHSA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651 www.deltadental.com/lvmpd	MedImpact 888-212-6650 Bin: 003585 RX PCN: ASPROD1 RX GRP: LVMD1 SPECIALTY DRUGS Specialty Drugs on Medical and PBN go through PaydHealth 1-877-869-7772. SHO UM Sisk does prior auth on these items.
Las Vegas Sands Corp.	UMR (formerly Fiserv Health Wausau) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims: EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network "Effective 1/1/2014" Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Starberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SDMI. MHSA EAP and UM 844-553-7126 Harmony 800-363-4874 for in-pt/ U/M	Liberty Dental 888-401-1128	RX Benefits 800-334-8134
Marshall Retail Group Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in SNV. NNV-will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus.	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options www.sierrahealthcareoptions.com Inside Las Vegas 702-242-7840 SHO in SNV. NNV-will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus MHSA BHO, UM BHO 844-553-7126 EAP Contact UMR. MHSA In-PL - Harmony 800-363-4874	UHC Dental 877-816-3596	OptumRx Telemedicine: Teledoc
MGM Resorts	UMR 877-561-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas 702-242-7840 Outside 800-698-4828 Health Service Coalition Hospital Network MHSA EAP, UM Harmony Healthcare 800-363-4874	Liberty Dental (Network & TPA) 888-902-0401	Optum RX RxBin 005947 Racon CLAIMCR RxGrp MGMR1 PHONE: 855-209-1297
PLI Las Vegas, LLC Effective 6/1/2021	UMR For Providers: 877-233-1800 For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada Choice Plus-Outside NV and Travel Network MHSA EAP Magellan www.magellanhealth.com 800-356-7089 MHSA BHO UM 800-873-2246	Principal 800-247-4695 www.principal.com	OptumRx RxBIN: 610127 RxPCN: 01960000 RxGRP: 01963613 Phone: 877-559-2955
Rebel Oil Company Inc Effective 3/1/2023	UMR 800-207-3172 www.umf.com	Sierra Health-Care Options 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7840, 800-698-4828 Outside Nevada UHC Choice Plus - Northern Nevada and outside Nevada MHSA/UM BHO 702-364-1484 Inside Las Vegas 800-873-2246 Outside Las Vegas	Principal 800-986-3343	
Resorts World Las Vegas Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411-fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	UMR 800-826-9781 * 1 PPO regular (SHO in SNV, UHC Choice Plus elsewhere) * 1 EPO regular (SHO only, no UHC Choice Plus, no travel) * 1 PPO for exets Behavioral Health- Harmony Healthcare (Northern & Southern Nevada) 702-251-8000, outside Las Vegas 800-363-4874	Prime 888-998-3944	OptumRx OptumRx.com or 877-659-2955
NV Public Employees Benefits Program Re-Effective 7/1/2022	UMR 888-763-8232 www.umr.com	Sierra Health-Care Options TF #: 888-323-1461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern NV- Sierra Health-Care Options 702-242-7840 or 800-698-4828 Northern NV/Outside of NV - UHC Choice Plus MHSA TFA: 855-838-6028 Local: 702-243-4647 Fax#: 702-341-7681	866-270-8326 www.ddssppo.com	Express Scripts 855-889-7708

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Station Casinos Effective 1/1/2023 - Medical and Dental	UMR 800-826-9781	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Payor ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - UHC Choice Plus MHSA EAP - BHO Northern & Southern Nevada 702-364-1484 or 800-873-2246	Sierra Health-Care Options 702-242-7840 800-698-4828	OptumRx Teladoc
Teachers Health Trust (THT) Effective 7/1/2021	UMR 855-858-6860	Sierra Health-Care Options 702-954-7571 Prior-Auth or Fax 702-304-7411 SHO Admission Notifications (hospitals) 702-242-7770 or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - UHG Choice Plus MHSA U/M BHO 877-393-6094 (In Las Vegas 702-240-8733) Exclusive with Steinberg Effective 10/1/21 Exclusive with Quest Laboratory Effective 9/1/22	Cigna	Carpass 844-622-1797
Truline Corporation Effective 9/1/2021	UMR 800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791 TAN 702-242-7330 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada NNV and outside LV area-UHG Choice Plus. NNV members able to use SHO network in SNV. SHO Transplant, SHO Tertiary, Choice Plus NNV and Georgia EE's; no reciprocity in SNV (i.e. - use UHC Choice Plus if in SNV). MHSA U/M UHC Live Well Work Well 800-328-5979 MHSA EAP UNUM.COM/Rebalance 800-854-1446	MetLife-Phoenix service@metlifeservice.com 800-942-0854 P.O. Box 14588 Lexington, KY 40512	TruScripts 844-257-1955
Venetian Las Vegas Gaming, LLC	UMR 888-836-3236	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv formerly Health Wausau) UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 1/1/2014 Hospital & Surgical Network, contact UMR Exclusively Steinberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SDML Exclusively Quest Laboratory effective 1/1/23 MHSA EAP and U/M 844-553-7126 Harmony 800-363-4874 for in-pt/ U/M	Liberty Dental 888-401-1128	CVS/Caremark (effective 01/01/2017) www.caremark.com PHONE: 800-594-4316
Washoe County, Nevada Effective 1/1/23	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791		UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	UMR Choice Plus - Contact- UMR	UMR 800-826-9781	Maxor 800-687-0707 Teladoc 800-TELADOC
Caesar's Entertainment Term Effective 1/1/2022	UMR www.umar.com Providers:877-233-1800 Members 877-852-3858	Sierra Health-Care Options 702-240-1516 Outside Las Vegas 800-873-5791 Nurse Line 702-240-1517 Fax 702-304-7411	6 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO.	MetLife Dental	OptumRX.com 877-524-3784
Comp Net America Term Effective 10/31/22	Refer to insurance identification kwowen@compnetamerica.com	Refer to insurance identification	N/A	Refer to insurance identification	Sierra Health-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Non Applicable	
Kaiser Permanente Includes KPCC (inpatient and aftercare only) Term Effective 8/1/22	EFFECTIVE 8/1/22 Contact: Kaiser Permanente Northern/Southern California 800-464-4000, Colorado 800-632-8700, Georgia 404-261-2590, Hawaii 800-986-5955, Mid-Atlantic 800-777-7902, North Carolina 800-755-1925, Northeast 800-305-1998, Northwest 800-813-2000, Ohio 800-686-7100. Please refer to the back of the member identification card. Claim Status/Paid By Sierra Health-Care Options 702-242-7840 options 1, 6	Kaiser Permanente 800-225-8883 Fax 562-658-4102	Kaiser Permanente in network	Kaiser Permanente Attn: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-5392	Kaiser Permanente SHO N. Nevada PPO Network Sierra Health-Care Options Inside Las Vegas 702-242-7840	Kaiser Permanente	Kaiser Permanente LOCATOR PHONE: 800-788-2949
NDOC Nevada Dept of Corrections Incarcerated Individuals Term Effective 7/31/2021	Hometown Health 775-982-3232 option #2	Hometown Health 775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703 EDI Payor ID# 88023	Southern Nevada - Sierra Health-Care Options 800-698-4828 Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable