

SIERRA HEALTH-CARE OPTIONS  
QUIK REFERENCE GUIDE<sup>(R)</sup>

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MH/SA Network	Dental Network	Pharmacy
Arroweye Solutions, Inc. <b>Effective 9/1/22</b>	UMR number: 800-826-9781 (members)	Sierra Health-Care Options  Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR  PO Box 30541,  Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus  <b>MH/SA EAP, U/M BHO 800-280-3782</b> <b>MH/SA U/M BHO 800-873-2246</b>	Metlife - Dental/Vision 638-5433 for providers 800-	Optum Rx 877-559-2955
	877-233-1800 (providers)						
City of Henderson	HealthScope Benefits Eff 1/1/2020-Termed 1/1/2023  <b>Effective 1/1/2023- UMR</b> 800-884-0793 <a href="http://www.UMR.com">www.UMR.com</a>	Sierra Health-Care Options  Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR  PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options  Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - UHC Choice Plus PPO. <b>MH/SA EAP, U/M BHO 800-280-3782</b> <b>MH/SA U/M SHO 800-873-2246</b>	Sierra Health-Care Options  Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	CarelonRx - <b>Effective 1/1/2023</b> <a href="http://www.carelonrx.com">www.carelonrx.com</a> 833-464-0305 - for members 833-296-5039 - for providers RX bin 020123  Rx PCN IRXCOMM Rx GRP RX42AJ
City of North Las Vegas  <b>Effective 1/1/2022</b>	UMR  1-800-826-9781  <a href="http://www.UMR.com">www.UMR.com</a>	Sierra Health-Care Options  Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR  PO BOX 30541 Salt Lake City, UT 84130-0541  EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 UHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas. UHC Choice Plus in NNV.  <b>MH/SA U/M EAP - BHO 844-553-7126</b>	Ameritas  800-487-5553	OptumRX 877-599-2955  Telemedicine: Teledoc 1-800-835-2362  Pharmacist only 800-824-0898
Clark County Employees Self-Funded  <b>Effective 1/1/2020</b>	UMR  <b>Effective 1/1/2022</b>  1-800-395-7069  <a href="http://www.UMR.com">www.UMR.com</a>	Sierra Health-Care Options  Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR  PO BOX 30541 Salt Lake City, UT 84130-0541  EDI Payer ID# 39026	Sierra Health-Care Options  Inside Las Vegas 702-242-7840 Outside 800-698-4828  Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Nevada & Travel - Access to UHC Choice Plus PPO. <b>MH/SA BHO, U/M SHO 800-873-2246</b> <b>MH/SA EAP CompPsych 844-819-4771</b>	PPO - Diversified Dental Services <a href="http://www.ddspco.com">www.ddspco.com</a> EPO- SHO Dental Network 800-698-4828 Call UMR 1-800-395-7069	Navitus Health Solutions, LLC  855-673-6504  PCN = NVT BIN = 610602 Rx Group = CCN
Dignity Health  <b>Effective 1/1/2017</b>	UMR  Members: 866-868-2701	UMR  866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	SierraHealth-Care Options Northern Nevada Health Netwok Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828  <b>MH/SA EAP BHO- 855-475-4747 MH/SA BHO-844-553-7126</b> <b>MH/SA U/M - UMR CARE 866-868-2701</b>	Delta Dental Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Optum Rx Direct - 844-579-7778  Rx BIN: 610011 Rx PCN: IRX Rx GRP: DYHCT PHONE: 844-579-7778
Golden Entertainment  <b>Effective 1/1/23</b>	UMR  800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 outside Las Vegas 800-873-5791 702-304-7411-fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 UHC Choice Plus - Northern Nevada and Out of Area <b>MH/SA BHO 702-364-1484 or 800-873-2246</b>	Delta Dental 800-521-2651 /deltadentalins.com	Navitus 866-333-2757 Telehealth NowClinic
Golden Nugget - Las Vegas	UMR (formerly Fiserv Health-Wausau)  866-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541 Salt Lake City, UT 84130-0541	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network <b>MH/SA EAP LIFE WORKS 888-319-7819</b>	Metlife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600

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Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options  Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payor ID #39026	Southern Nevada - Sierra Healthcare Options 702-242-7840  Health Services Coalition Outside Southern Nevada - UHC Choice Plus <b>MH/SA EAP HealthyJoy 877-500-3212 Curallinc Healthcare</b>  <b>MH/SA UM BHO 702-364-1484 OR 800-873-2246</b>	Ameritas  1-800-487-5553	WellDyne  800-479-2000
HR NEVADA, LLC  <b>Effective 1/1/23</b>	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791  702-304-7411- fax or 800-288-2264		UMR P>O> Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options  <b>Behavioral Health- Harmony Healthcare (Northern &amp; Southern Nevada) 702-251-8000, outside Las Vegas 800-363-4874</b>	Liberty Dental 888-352-7924	OptumRX 855-524-0381
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR <b>Eligibility</b> -call Las Vegas UMR ofc for LVMPD 702-413-1701  Providers: 866-868-4295  Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas  702-240-1520 Outside Las Vegas  800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541  Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840  Outside Las Vegas 800-698-4828 Northern Nevada Health Network  Health Service Coalition Hospital Network UHC Options PPO for Travel & residing outside of NV <b>MH/SA EAP, U/M BHO 800-873-2246</b>	Delta Dental (Effective 1/1/2020) 1-800-521-2651  www.deltadentalins.com/lvmpd	Medimpact 888-212-5650 RX Bin: 003585 RX PCN: ASPROD1 RX GRP: LVM01  <b>SPECIALLY DRUGS</b>  Specialty Drugs on Medical and PBN go through PaydHealth 1-877-869-7772. SHO UM Still does prior auth on these items.
Las Vegas Sands Corp.	UMR (formerly Fiserv Health Wausau) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340  Outside Las Vegas  800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv Health Wausau) P.O. Box 30541  Salt Lake City, UT 84130-0541 Claims: EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network <b>*Effective 1/1/2014*</b> Hospital & Surgical Network, contact UMR Exclusively with Quest Laboratory Exclusively with Steinberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SDMI. <b>MH/SA EAP and U/M 844-553-7126</b> <b>Harmony 800-363-4874 for in-pt./ U/M</b>	Liberty Dental 888-401-1128	RX Benefits 800-334-8134
Marshall Retail Group  <b>Effective 1/1/2022</b>	UMR 800-826-9781  <a href="http://www.UMR.com">www.UMR.com</a>	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in SNV. NNV-will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus.	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options <a href="http://www.sierrahealthcareoptions.com">www.sierrahealthcareoptions.com</a> Inside Las Vegas 702-242-7840 SHO in SNV. NNV-will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus  <b>MH/SA BHO, U/M BHO 844-553-7126 EAP Contact UMR.</b> <b>MH/SA In-Pt. - Harmony 800-363-4874</b>	UHC Dental 877-816-3596	OptumRx   Telemedicine: Teledoc
MGM Resorts	UMR   877-561-0722	Sierra Health-Care Options Inside Las Vegas  702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 30541  Salt Lake City, UT 84130-0541  EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network. Exclusive Lab CPL. No Copay. Exclusive for Toxicology. Quest \$10 Copay. Exclusive SDMI for radiology. For list of diagnostic services, contact UMR.  <b>MH/SA EAP, U/M Harmony Healthcare 800-363-4874</b>	Liberty Dental (Network & TPA)   888-902-0401	Optum RX RxBin 005947   Rxcn CLAIMCR RxGp MGMRI PHONE: 855-209-1297

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PLI Las Vegas, LLC  <b>Effective 6/1/2021</b>	UMR  For Providers: 877-233-1800  For Members: 800-207-3172	Sierra Health-Care Options 702-242-7340	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada Choice Plus-Outside NV and Travel Network <b>MH/SA EAP Magellan www.magellanhealth.com 800-356-7089</b> <b>MH/SA BHO U/M 800-873-2246</b>	Principal 800-247-4695 www.principal.com	OptumRx RxBIN: 610127 RxPCN: 01960000 RxGRP: 01963613  Phone: 877-559-2955
Rebel Oil Company Inc  <b>Effective 3/1/2023</b>	UMR  800-207-3172 <a href="http://www.umar.com">www.umar.com</a>	Sierra Health-Care Options 702-242-7340 Outside Las Vegas  800-873-5791	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada 702-242-7840. 800-698-4828 Outside Nevada UHC Choice Plus - Northern Nevada and outside Nevada <b>MH/SA/UM BHO 702-364-1484 Inside Las Vegas 800-873-2246 Outside Las Vegas</b>	Principal 800-986-3343	
Resorts World Las Vegas  <b>Effective 1/1/23</b>	UMR  800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791  702-304-7411-fax or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	UMR 800-826-9781  * 1 PPO regular (SHO in SNV, UHC Choice Plus elsewhere) *1 EPO regular (SHO only, no UHC Choice Plus, no travel)  *1 PPO for execs <b>Behavioral Health- Harmony Healthcare (Northern &amp; Southern Nevada) 702-251-8000, outside Las Vegas 800-363-4874</b>	Prime 886-998-3944	OptumRx OptumRx.com or 877-559-2955
NV Public Employees Benefits Program  <b>Re-Effective 7/1/2022</b>	UMR  888-763-8232 <a href="http://www.umar.com">www.umar.com</a>	Sierra Health-Care Options  TF #: 888-323-1461	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payor ID #39026	Southern NV- Sierra Health-Care Options  702-242-7840 or 800-698-4828 Northern NV/Outside of NV - UHC Choice Plus  <b>MH/SA TF#: 855-839-6028 Local: 702-243-4647 Fax#: 702-341-7681</b>	Diversified Dental Services  866-270-8326 <a href="http://www.ddspco.com">www.ddspco.com</a>	Express Scripts  855-889-7708
Station Casinos  <b>Effective 1/1/2023 - Medical and Dental</b>	UMR  <b>800-826-9781</b>	Sierra Health-Care Options 702-242-7340 or 800-873-5791 Fax # 702-304-7411 or 800-288-2264	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Payor ID 39026	Southern NV - Sierra Health-Care Options Outside Las Vegas - UHC Choice Plus <b>MH/SA EAP - BHO Northern &amp; Southern Nevada 702-364-1484 or 800-873-2246</b>	Sierra Health-Care Options 702-242-7840 800-698-4828	OptumRx Teladoc
Teachers Health Trust (THT)  <b>Effective 7/1/2021</b>	UMR  855-858-6860	Sierra Health-Care Options 702-954-7571 Prior-Auth or fax 702-304-7411  SHO Admission Notifications (hospitals) 702-242-7770 or fax 702-667-4623	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options - Clark County Outside Clark County - UHC Choice Plus  <b>MH/SA U/M BHO 877-393-6094 (In Las Vegas 702-240-8733)</b>  Exclusive with Steinberg Effective 10/1/21 Exclusive with Quest Laboratory Effective 9/1/22	Cigna	Cerpass 844-622-1797
Truline Corporation  <b>Effective 9/1/2021</b>	UMR  800-826-9781	Sierra Health-Care Options 702-243-8499 800-873-5791  TAN 702-242-7330 800-288-2264	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payor ID #39026	Sierra Health-Care Options Inside Nevada NNV and outside LV area-UHC Choice Plus. NNV members able to use SHO network in SNV. SHO Transplant, SHO Tertiary. Choice Plus NNV and Georgia EE's; no reciprocity in SNV (i.e. - use UHC Choice Plus if in SNV). <b>MH/SA U/M UHC Live Well Work Well 800-328-5979</b> <b>MH/SA EAP UNUM.COM/Lifebalance 800-854-1446</b>	Metlife-Phoenix <a href="mailto:service@metlifeservice.com">service@metlifeservice.com</a> 800-942-0854 P.O. Box 14588 Lexington, KY 40512	TruScripts 844-257-1955

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Venetian Las Vegas Gaming, LLC	UMR  888-836-3236	Sierra Health-Care Options  Inside Las Vegas  702-242-7340  Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Fiserv formerly Health Wausau)  UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI: 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Effective 1/1/2014 Hospital & Surgical Network, contact UMR  Exclusively Steinberg Diagnostic-Flat Film X-Rays in Physician clinic setting allowed outside SDMI. Exclusively Quest Laboratory effective 1/1/23  <b>MH/SA EAP and U/M 844-553-7126</b> <b>Harmony 800-363-4874 for in-pt./ U/M</b>	Liberty Dental  888-401-1128	CVS/Caremark  (effective 01/01/2017)  <a href="http://www.caremark.com">www.caremark.com</a>  PHONE: 800-594-4316
Washoe County, Nevada  <b>Effective 1/1/23</b>	UMR 800-826-9781	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791		UMR P.O. Box 30541 Salt Lake City, UT 84130-0541	UMR Choice Plus - Contact- UMR	UMR 800-826-9781	Maxor 800-687-0707 Teladoc 800-TELADOC
Caesar's Entertainment  <b>Term Effective 1/1/2022</b>	UMR <a href="http://www.umar.com">www.umar.com</a>  Providers:877-233-1800 Members 877-852-3858	Sierra Health-Care Options 702-240-1516  Outside Las Vegas 800-873-5791  Nurse Line 702-240-1517  Fax 702-304-7411	6 months	UMR  PO Box 30541 Salt Lake City, UT 84130-0541  EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Service Coalition Hospital Network Outside of Las Vegas & Travel - Access to UHC Choice Plus PPO.	Metlife Dental	OptumRX.com  877-524-3784
Comp Net America  <b>Term Effective 10/31/22</b>	Refer to insurance identification  <a href="mailto:kowen@compnetamerica.com">kowen@compnetamerica.com</a>	Refer to insurance identification	N/A	Refer to insurance identification	SierraHealth-Care Options Northern Nevada Health Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828	Non Applicable	
Kaiser Permanente  Includes KPIC (inpatient and aftercare only)  <b>Term Effective 8/1/22</b>	<b>EFFECTIVE 8/1/22</b> Contact: Kaiser Permanente Northern/Southern California 800-464-4000, Colorado 800-832-9700, Georgia 404-261-2590, Hawaii 800-966-5955, Mid-Atlantic 800-777-7902, North Carolina 800-755-1925, Northeast 800-305-1998, Northwest 800-813-2000, Ohio 800-686-7100. Please refer to the back of the member Identification card.  <b>Claim Status/Paid By</b> Sierra Health-Care Options 702-242-7840 options 1, 6	Kaiser Permanente  800-225-8883 Fax: 562-658-4102	Kaiser Permanente  in network	Kaiser Permanente  Attn: Kaiser Claims PO Box 15392 Las Vegas, NV 89114-5392	Kaiser Permanente  SHO N. Nevada PPO Network  Sierra Health-Care Options Inside Las Vegas 702-242-7840	Kaiser Permanente	Kaiser Permanente  LOCATOR PHONE: 800-788-2949
NDOC Nevada Dept of Corrections Incarcerated Individuals  <b>Term Effective 7/31/2021</b>	Hometown Health  775-982-3232 option #2	Hometown Health  775-982-3723	N/A	Hometown Health P.O. Box 981703 El Paso, TX 79998-1703  EDI Payer ID# 88023	Southern Nevada - Sierra Health-Care Options 800-698-4828  Northern Nevada - Hometown Health 775-982-3232 option #2	Non Applicable	Not Applicable